



Lida Vets Environmental Policy 2026

Lida Vets is a small animal veterinary practice in the heart of Newmarket, originally established in 1991. We are a small personable practice on a single site, providing routine and emergency care for cats, dogs, hamsters, rabbits, guinea pigs, ferrets and other small animals. The team at Lida's is always striving to meet and exceed customer expectations across all areas, and we do so by implementing policies to reduce waste and utilise manufacturers and materials which conform to ISO 9001 Standards and Good Manufacturing Practices.

We acknowledge and understand that our operations have an impact on our environment, and have identified the following key aspects that contribute to our environmental and carbon footprint:

- Consumption of electricity, gas, water and other fuels
- Waste generation
- Emissions from transport
- Use of raw materials, especially paper
- Procured goods and services with their own environmental impact

The practice's upper-level management is committed to ensuring the practice can run as sustainably as possible. The management's commitment to this has allowed the team to implement strategies helping to provide a safe and healthy work environment for all employees. Whilst striving to guarantee quality service to our clients and patients. Our business is strengthened by protecting the safety, health and environment of our employees, our customers, and the people of our community.

As part of our commitment to reducing our impact on the environment, we currently hold a silver level accreditation with the IIE accreditation scheme. In the next 12 months, we aim to maintain this accreditation and aim to achieve our green level of accreditation in the future.



Our environmental commitment can be demonstrated in our established goals and objectives listed below:

- Compliance with all applicable standards, laws, requirements, regulations, and public/customer expectations
- Biannual monitoring of resource usage as a minimum
- Implementation of strategies to reduce resource consumption
- Compliance with existing waste management protocols
- Continued utilisation of renewable energy sources
- Perform and distribute an annual organisational sustainability audit and report
- Execute the established staff travel plan
- Encourage continued compliance with Linnaeus' 'low flow' campaign for reduction of anaesthetic gas usage
- Utilise procurement policies that are in line with our environmental goals
- Monitor our monthly consumption of utilities
- Continue to support our local communities and help to fundraise for bigger causes
- Implement an induction information package, listing our sustainability goals and targets for all new colleagues
- Educating clients, peers and colleagues on how to support wildlife in the local community

We will continue to improve our environmental management system by working to the IIE criteria, considering any changes in legislation, our organisation, and other factors. Lida Vets will make this policy available upon request, to any interested parties including staff and members of the public. A copy will be available on the practice website.

Imogen Balaam is our sustainability champion and has designated responsibility for the day-to-day implementation of this policy.

Signed: 

Date: 28/05/2026

Ilan Lay MRCVS, Clinical Director