



Lida Vets, Grosvenor Yard, High St. Newmarket, CB8 9AQ

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Lida Vets Environmental Policy

Lida Vets is a small animal veterinary practice. At Lida vets we are always striving to meet customer expectations by implementing policies that reduce waste and use manufacturers and materials which conform to ISO 9001 Standards and the Good Manufacturing Practices. We acknowledge that our operations have an effect on the environment in terms of the use of materials, emissions to air and water, and waste generation.

Our top managements commitment to the environment has allowed us to implement strategies which provide a safe and healthy work environment for our employees, while guaranteeing quality service to our clients and patients. Our business is strengthened by protecting the safety, health and environment of our employees, our customers, and the people of our community.

Lida vets is committed to reducing our impacts on the environment, which can be demonstrated in our established objectives and goals set out below:

- Compliance with all applicable standards, laws, requirements, regulations, and public/ customer expectations.
- Implementing water and energy conservation techniques.
- Recycling and re-using materials when possible.
- Designing out waste through service and good procurement and in future projects.
- Commitment to sustainable growth by achieving Investors in the Environment bronze accreditation by the end of 2020.
- Publishing and distribution of an annual organisational sustainability report.
- Working with suppliers to ensure they acknowledge and decrease the environmental impact of their products and transportation.

We will continue to improve our environmental management system through annual reviews and updates, taking into account any changes within legislation, our organisation, and other factors. We will convey this policy to all our employees and make

certain that they are provided with proper training to increase awareness of environmental matters.

Kerry Kerr has a designated responsibility for the day-to-day implementation of this policy with support from the Linnaeus sustainability group.

Lida vets will make this policy available when requested to interested parties including members of the public. A copy will also be made available on the Lida vets' website.

Dated: 30th July 2020

Name: Ilan Lay MRCVS

Position: Clinical Director

Signature:

A handwritten signature in blue ink, appearing to read 'Ilan Lay', written over a horizontal line.